

Name cat:

Name owner:

**CAT BOARDING SERVICES – GENERAL TERMS AND CONDITIONS**

You confirm that the cats are in good general health and have up to date vaccinations (see section “Regulations on vaccinations”). We require all cats to be fully treated against flea and worm infestation prior to admission.

**Regulations on vaccinations for hosting cats at our shelter**

Vaccinations and tests
<p>The following vaccinations are <u>mandatory</u>:</p> <ul style="list-style-type: none"> <li>• Cat flu</li> <li>• Feline Panleucopenia (FPV)</li> <li>• Feline Leukemia Virus (FeLV)</li> <li>• Feline Leukemia Virus (FeLV) test results negative</li> </ul> <p>Basic immunisation must be valid for all 3 vaccinations and the last vaccination should be no older than 1 year.</p> <p>By “<u>basic immunisation</u>” we mean:</p> <p><b>A maximum 3-4-week interval between 1<sup>st</sup> and 2<sup>nd</sup> vaccinations; 3<sup>rd</sup> vaccination 1 year later, followed by annual vaccinations.</b></p> <p><b>Due to a higher risk of infection at an animal shelter, annual vaccinations are mandatory.</b></p> <p><b>All cats</b> - including indoor-only cats – <b>must come with proof of a negative Feline Leukemia Virus (FeLV) test.</b> To be valid, the test must be done either just before the first FeLV vaccination or any time after the vaccination.</p> <p><b>Please note that we cannot host cats with:</b></p> <ul style="list-style-type: none"> <li>➤ incorrect/missing vaccinations</li> <li>➤ positive Feline Leukemia Virus (FeLV) test results</li> </ul> <p><b>If you have any questions regarding the above, please feel free to e-mail us a picture/scan of the respective vaccination booklet.</b></p>

Vaccination schedule & examples	1. basic immunisation	2. basic immunisation	3. basic immunisation	annual vaccination
<i>Combined vaccination</i> <b>Cat Flu &amp; feline Panleucopenia (FPV)</b> (e.g CRP, RCP, Feligen, Tricat)	At the earliest opportunity (age: 8 weeks or older)	3-4 weeks after the first basic immunisation	1 year after the second basic immunisation	Yearly
<b>Feline Leukemia Virus (FeLV)</b> (e.g Leucogen)				
<i>Combined vaccination</i> <b>Cat flu, feline Panleucopenia (FPV) &amp; feline Leukemia Virus (FeLV)</b> (e.g Leucofeligen)				

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**Only cats which are at least 6 months old and castrated can be accommodated.**

**For the well-being of the cats, we first arrange a trial stay for Bengal cats (and other hybrid cats) outside of the peak season (school holidays in the canton of Zurich). If the cats prove to be sociable and easy-going, we will be happy to welcome them to our cattery during the peak season in the future.**

**As all the accommodations at Zurich Animal Protection are based on multi-cat enclosures (small room max. 5 / big room max. 10 cats per room), we are unable to accommodate cats, who do not tolerate sharing the space with others.**

#### Feeding

We stock a variety of dry and wet food brands and flavours. However, should your cats have **specific dietary preferences/requirements**, please feel free to bring their favourite food along. There is no extra charge if we must use the food you have supplied.

Cats who need a **special diet** will still be placed in a multi-cat room. We are unable to host your cat if your cat should not - under any circumstances - have access to the other cats' food.

#### Medication

We can give medication between 8 AM – 5.30 PM. We charge **an additional fee of CHF 5/administration**.

If your cats need daily medication, please let us have the contact details of your vet.

**In case your cat is unwell** while in our care and needs an emergency vet visit, we will try to reach you by phone or e-mail. If you are unattainable, we will take the cat to the vet and decide on the medication/procedures based on the cat's best interest. In this case, vet visits will be charged at the normal vet rates, with no surcharges on our side.

#### Booking, drop off, pick up

You can cancel or change your booking up to 14 days prior to the drop-off date. **This must be done in writing.**

This reservation and the duration are binding for both parties. Should you pick your cats up sooner or drop them off later than the dates specified in the booking, **we will charge 100% of the daily boarding rate for the reserved but unused days, if we have not received a written cancellation 14 days prior.**

The booking fee will be charged at check-in and must be paid on site in cash or by card. After the check-in and after the received payment there will be no refund, also if you shorten the stay, this won't be possible.

**Drop off and pick up of our feline guests is open from 10 - 12 AM and 2 – 4 PM from Monday to Saturday (except public holidays).**

Drop off and pick up days are charged as full days.

#### Consequences when not collecting your animals

If you do not collect your cats at the end of your booking and you have not notified us of your wish to extend the booking, **we apply the following surcharges to the daily boarding fee:**

- for delays of 1-7 days: 50% of the daily fee
- for delays of 8-14 days: 75% of the daily fee
- for delays of 14 days or more: 100% of the daily fee.

After 15 days from the end of the booking – if the cat has not been collected – legal ownership of the animals is automatically transferred to Zurich Animal Protection. By signing this document, you agree to cover all costs incurred by Zurich Animal Protection for the further care, accommodation in the animal shelter and placement of your cats. These costs would be covered either in cash or through goods/assets that you own. Zurich Animal Protection reserves the right to take legal action, in which case you will also have to cover all legal costs.

The animal owner has read, agrees, and accepts the fees and the above Terms and Conditions. The current agreement is governed by the laws of the Canton of Zurich.

Place, Date: \_\_\_\_\_

Signature: \_\_\_\_\_

We thank you for your trust and understanding.