

CAT BOARDING SERVICES – GENERAL TERMS AND CONDITIONS

The owner confirms that the cat(s) is (are) in good general health and has (have) up to date vaccinations. We request that all cats are fully treated against flea and worm infestation prior to admission.

As all the accommodation at Zurich Animal Protection is based on multi-cat enclosures (maximum 5 cats/room), we are unable to accommodate those cats who do not tolerate sharing the space with others.

Cats must be neutered/spayed if over 6 months old.

Vaccinations and tests

The following vaccinations are mandatory:

- Cat flu
- Feline Panleucopenia (FPV)
- Feline Leukemia Virus (FeLV)

Basic immunisation must be valid for all 3 vaccinations and the last vaccination should be no older than 1 year. By "basic immunisation" we mean:

A maximum 2-5 week interval between 1st and 2nd vaccinations; 3rd vaccination 1 year later, followed by annual boosters.

In your pet's vaccination certificates:

- **cat flu and Panleucopenia** – are usually marked with a "CRP", "RCP" or "Tricat" sticker; please note that stickers may differ in function of the vaccine provider.
- **Feline Leukemia Virus** – is marked with a "leucogen" or "FeLV" sticker.

If in doubt, please consult your vet.

All cats - including indoor-only cats – **must come with proof of a negative Feline Leukemia Virus (FeLV) test.** To be valid, the test must be done either immediately before the first FeLV vaccination or any time after the vaccination.

Should any vaccinations or the FeLV test be missing, your cat will need to be placed in quarantine until our vet can do the missing vaccination/test.

This is possible provided we have availability in our quarantine area. **In this case, a quarantine fee of CHF 10/day will be charged in addition to the boarding fee. The vaccinations/test will be charged at the normal veterinary rate.**

Please note that we are unable to accommodate your cat if there is no available space in the quarantine area or your cat is tested "FeLV positive".

If you have any questions regarding the above, please feel free to e-mail us a picture/scan of the respective vaccination documents.

Feeding

We stock a variety of dry and wet food brands and flavours. However, if your cat(s) has (have) **specific dietary preferences**, please feel free to bring his/her (their) favourite food along. There is no extra charge for feeding your supplied food.

If your cat needs a **special diet**, please contact us in advance. Given our multi - cat room accommodation, we will have to discuss with you whether we can make the appropriate feeding arrangements.

Medication

We can administer medication between 8:00AM – 6:00PM. Should it prove very difficult to medicate your cat(s), **we would charge an additional fee of CHF 5/day**. We can only evaluate this on the spot, depending on how your cat(s) behave(s) when given medicines.

In case your cat is unwell while in our care and needs an emergency vet visit, we will first try to reach you by phone or e-mail. If you are unattainable, we reserve the right to take the cat to the vet and decide on the medication/procedure(s) based on the cat's best interest. In this case, vet visits will be charged at the normal vet rates, with no surcharges on our side.

Booking, drop off, pick up

You can cancel or change your booking up to 14 days prior to the drop-off date. Drop off and pick up days are charged as full days.

Should you pick your cat(s) up sooner or drop his/her (them) off later than the dates specified in the booking, **we will charge 50% of the daily boarding rate for the reserved but unused days**.

Drop off and pick up of our feline guests is available between 9-12AM and 2-5PM from Monday to Saturday (except public holidays).

Consequences when not collecting your animal/s

If you do not collect your cat(s) at the end of your booking and you have not notified us of your wish to extend the booking, **we apply the following surcharges to the daily boarding fee:**

- for delays of 1-7 days: 50% of the daily fee
- for delays of 8-14 days: 75% of the daily fee
- for delays of 14 days or more: 100% of the daily fee.

If you do not collect your cat(s) after 15 days from the end of the booking, legal ownership of the animal(s) is automatically transferred to Zurich Animal Protection. By signing this document, you agree to cover all costs incurred by Zurich Animal Protection for the further care, accommodation in the animal shelter and placement of your cat(s), either in cash or through goods/assets that you own. Zurich Animal Protection reserves the right to take legal action, in which case you will have to cover all legal costs.

The animal owner has read, agrees to and accepts the fee schedule and the above Terms and Conditions. The current agreement is governed by the laws of the Canton of Zurich.

Date, Place: _____ Signature: _____

When you come to drop your cat off, please bring along the following documents: booking confirmation, valid vaccination certificates and the signed Cat Boarding - General Terms and Conditions document.

We thank you for your trust and understanding.